



दक्षिण मध्य रेलवे
SOUTH CENTRAL RAILWAY
VIJAYAWADA DIVISION

Divisional Office
Personnel Branch
Vijayawada
Dt. 01.06.2022.

No. SCR/P-BZA/HRMS/Grievance Module

All Concerned

Sub: Launch of "GRIEVANCE" module of HRMS in Indian Rlys.

Ref : PED(HR)/Rly.Board's Lr.No.PC-VII/2022/HRMS/3,
dtd.17.03.2022.

Human Resource Management System (HRMS) is designed to completely digitize all the HR related aspects and services in Indian Railways.

In this connection, Rly. Board has launched the "GRIEVANCE" module in HRMS to facilitate the serving employees as well as pensioners to file grievances through HRMS.

In this regard, a Flow Chart has been designed for the ease of employees/pensioners for registering the grievances through HRMS is enclosed for ready reference.

All the Supervisory staff are advised to instruct their sub-ordinate staff to submit their grievances, if any, through HRMS as the "Grievance Module" has been launched.

Encl: Flow Chart.


(M. B. MURALIDHAR, IRPS) 01-06-2022
Sr.DPO/BZA

Copy to:-

PS(Gaz) to DRM for kind information of DRM/BZA.

PS to ADRM(I) & ADRM(O) for kind information of ADRM (Infra) & ADRM (OP)

All Branch Officers for kind information please.

DSs....SCRES, SCRUMU, SC& ST Association, OBC Association/BZA.