



DEDICATED TO THE
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SINCE 1991

RAILWAYS SENIOR CITIZENS WELFARE SOCIETY CHANDIGARH

Website: www.rscws.com Journal: "Pensioners' Rail Sampark"

IDENTIFIED BY DOP&PW GOVT. OF INDIA - UNDER PENSIONERS' PORTAL
MEMBER, SCOVA (STANDING COMMITTEE FOR VOLUNTARY AGENCIES)

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No. RSCWS/HO/CHD/Memo-RB/2018-2		Dated: 5-3-2018

Director General,
Railway Health Services,
Railway Board,
Rail Bhawan, New Delhi – 110001

Dear Sir,

Subject: Health Care Facilities for RELHS Optees at par with CGHS Beneficiaries

- Reference: i) Railway Board's OM No.2014/H-1/19/3/PNM Dated: 5-10-2015 Reg. delegation of Powers to GMs for extending recognition of CGHS empanelled Hospitals for the Railways Beneficiaries (including RELHS optees).
ii) MOH&FW DOH&FW OM No.Z15025/105/2017/DIR/CGHS/EHS Dated 9-11-2017 reg. Simplification of procedure for treatment in empanelled Private hospitals without referral from the CGHS authorities (*Copy attached*)

1. Pensioners who are RELHS Optees and CGHS Beneficiaries are a homogeneous class and as such should get same health care facilities under the two schemes. But regrettably, some of the facilities given to the CGHS Beneficiaries from time to time, are not simultaneously extended to the RELHS Optees. Some such instances are cited below for your kind consideration:

- i) a) Quite a few CGHS Empanelled Hospitals are still not Recognised by the Railways in spite of the orders for the same issued by the Railway Board vide OM dated 5-10-2015 cited above, due to the restrictive conditions laid down therein which need to be relaxed by the Railway Board; besides inadequate action by the Zonal Railway & Divisional authorities.
- b) Some of the Railways are inviting Tenders for empanelment of Private Hospitals by the Railways – which were not envisaged in Board's OM cited above.
- ii) Ministry of Health & FW / DOH&FW has waived off the condition for Referral (permission) by a CGHS authorities for treatment at private hospitals empanelled under CGHS and the procedure has been simplified for the purpose vide DOH&FW OM dated 9-11-2017 cited above (*Copy attached*).

But the Railways have yet to adopt this practice for RELHS Optees.

2. a) These discriminations between RELHS Optees and CGHS Beneficiaries are causing much hardship and heartburning among the RELHS Optees besides, this being violative of law of natural justice.

b) Railway Pensioners, especially those residing in cities where there are no Zonal / Central or Divisional Hospitals of Railways, are put to great hardship for getting proper health care facilities and have to travel long distances for getting their case referred to the Government or empanelled hospitals for their treatment - which becomes torturous and time-

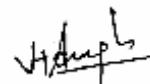
consuming. Inter-city Traveling itself is very expensive for old aged patients who have to be taken to the Divisional Hospitals by Taxi etc. to get a referral letter for the Government or empanelled hospitals; and for their attendants to get an approval of CMS (Autorised Medical Officer) for treatment in case of emergency in a Government or empanelled hospital etc..

c) All this needs to be simplified and rationalized by the Railways to make the health care system more “patient friendly” at least in the old age.

3. It is, therefore, requested that the following health care facilities be extended to the RELHS Optees at par with CGHS Beneficiaries:

- i) a) All the CGHS empanelled hospitals may be recognised by the Railways also, with similar conditions as applicable to CGHS beneficiaries; and the conditions contained in Railway Board orders dated 5-10-2015 may please be revised and relaxed especially in cities where there are no Zonal / Central or Divisional Hospitals of the Railways.
- b) Discontinue the scheme of calling separate tenders by the Zonal railways for the empanelment of private hospitals as it is bound to become very restrictive than the number of CGHS empanelled Hospitals; and uncalled for - since CGHS rates form the basis for empanelment in either case.
- ii) Simplification of procedure for treatment in Government and private hospitals empanelled under CGHS without any requirement of a referral (permission) letter from a Railway Doctor – as is now done for CGHS Beneficiaries vide MOH&FW DOH&FW letter dated 9-11-2017 cited above.

Yours faithfully,



(Harchandan Singh)
Secretary General, RSCWS

Encls: One :- OM dated 09-11-2017



Z 15025/105/2017/DIR/CGHS/EHS
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
EHS Section

Nirman Bhawan, New Delhi
Dated the 9th November, 2017

OFFICE MEMORANDUM

Sub: Simplification of procedure for treatment at private hospitals empanelled under CGHS/CS (MA) Rules, 1944

With reference to the above mentioned subject the undersigned is directed to state that this Ministry has been receiving representations for simplification of procedure for undergoing treatment at private hospitals empanelled under CGHS. The matter has been examined and it has now been decided that CGHS beneficiaries are allowed to undergo treatment at private hospitals empanelled under CGHS of specific treatment procedures listed under CGHS rate list are advised by a Specialist in a Central Government / State Govt. Specialist hospital or a CGHS Medical Officer without any requirement of any other referral (permission) letter.

2. Private empanelled hospitals shall perform the treatment on cashless basis in respect of pensioners, ex-MPs, Freedom Fighters, Regular employees {both CGHS and CS (MA) beneficiaries} of this Ministry & other categories of CGHS beneficiaries, who are presently eligible for credit facility and shall enclose the prescription issued by Government Specialist or a CGHS Medical Officer, in original (or a self-attested photocopy) along with the hospital bill submitted to the competent authorities.
3. Serving government employees shall enclose the prescription issued by a Government Specialist or a CGHS Medical Officer in original (or a self-attested photocopy), while submitting the medical claim to the concerned Ministry /department/office for reimbursement.
4. CGHS Medical Officer / Government Specialist shall not refer the beneficiaries to any particular empanelled hospital by name but, shall **specify the treatment procedure** and mention '**referred to any CGHS empanelled centre**'.
5. These orders are applicable only in respect of treatment procedures for which CGHS rates are available.
6. This issue with the concurrence of IFD vide FTS No. 3130849, dated 09.11.2017.

[Sunil Kumar Gupta]
Under Secretary to Government of India
Tel- 011-2306 1986

To:

- 1 All Ministries / Departments, Government of India
- 2 Director, CGHS, Nirman Bhawan, New Delhi

- 3 Adl.DDG(HQ)/All Additional Directors /Joint Directors of CGHS cities outside Delhi
- 4 All Pay & Accounts Officers under CGHS
- 5 Additional Director (Hqrs) / Additional Director (SZ)/ (CZ)/(EZ)/(NZ), CGHS, New Delhi
- 6 JD (Gr.)/JD(R&H), CGHS Delhi
- 7 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan. New Delhi
- 8 Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare
- 9 Admn.I / Admn.II Sections of Dte.GHS
- 10 Rajya Sabha / Lok Sabha Secretariat
- 11 Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh
- 12 U.P.S.C.
- 13 Finance Division
- 14 Deputy Secretary (Civil Service News), Department of Personnel & Training,
5th Floor, Sardar Patel Bhawan, New Delhi.
- 15 PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary(HR)/ Secretary(AIDS Control),
Ministry of Health & Family Welfare
- 16 PPS to DGHS /SS&MD, NRHM / AS (H) /AS & DG (CGHS)
- 17 Swamy Publishers (P) Ltd., P. B. No. 2468, R. A. Puram, Chennai 600028.
- 18 Shri Umraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
- 19 All Staff Side Members of National Council (JCM) (as per list attached)
- 20 Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New
Delhi
- 21 All Offices / Sections / Desks in the Ministry
22. UTI-ITSC , 153/1, First floor, Old Madras Road, Ulsoor, Bengaluru-560008.
- 23 Nodal Officer, MCTC, CGHS with a request to upload a copy of OM on CGHS Web-site
- 24 Office Order folder