

GOVERNMENT OF INDIA (Bharat Sarkar)
MINISTRY OF RAILWAYS (Rail Mantralya)
(RAILWAY BOARD)

No.2010/TG-I/10/P/ITS

New Delhi, dated 22.04.2010

**Chief Commercial Managers,
All Zonal Railways.**

(COMMERCIAL CIRCULAR NO. 21 OF 2010)

Sub: Reservation through Internet.

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Please refer to this office letter No. 2004/TG-I/10/P/ITS dated 21.08.2006 on the subject quoted above wherein the timings for booking of reserved tickets through internet were advised.

2. The matter has been reviewed and it has been decided that the facility of booking reserved tickets through internet will be available from 0030 hours to 2330 hours daily.

3. CRIS will, however, ensure that on the opening day of booking of any train, the accommodation is simultaneously opened for internet booking as well as PRS booking on general counter at 0800 hours.

4. CRIS will make necessary changes in the software, if any, and inform the date of effect to all concerned.

5. Wide publicity should be given for information of general public by IRCTC and Zonal Railways.

6. With the availability of PRS facility for extended hours, Zonal Railways may also explore the feasibility of providing reservation/cancellation at current counters through PRS terminals wherever provided for additional working hours.


(Dr. Monica Agnihotri)
**Director Passenger Marketing
Railway Board**

Copy to:

1. Managing Director and General Manager (PRS), CRIS, Chanakyapuri, New Delhi.
2. CCM/PMs and CCM/PSs, all Zonal Railways.
3. EDV (T), EDFC, DF(C), OSD/TC, F(C) & V (SS) branches of Railway Board.
4. Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
5. The Principals, Zonal Training Centers, Central Railway/Bhusaval, Eastern Railway Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SE Railway, Sini, Western Railway, Udaipur.
6. General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
7. General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
8. Secretary General, Federation of Railway Officers Association (FROA), Room No.365-A, Rail Bhawan, New Delhi.
9. Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
10. Secretary General, All India RPF Association, Room No.549, Rail Bhawan, New Delhi.