SALIENT FEATURES OF EXISTING TATKAL SCHEME

- a. Tatkal booking opens at 10 AM on the previous day of journey excluding date of journey from the train originating station.
- b. The reservation under this scheme is available only upto the time of preparation of charts.
- c. The facility of change of name is not permitted on the bookings made under Tatkal scheme.
- d. No duplicate Tatkal tickets are issued except in exceptional cases on payment of full fare including Tatkal charges.
- e. The reservation under this scheme can be sought by <u>full fare paying</u> <u>passengers only and no passenger holding concessional ticket</u> is allowed to avail reservation under this scheme.
- f. Tatkal tickets are issued only on production of one of the nine prescribed proofs of identity as mentioned below and passenger should carry the same proof of identity(in original) during the journey failing which all the passengers booked on that ticket are considered as travelling without ticket and charged accordingly:-
- i. Voter Photo Identity Card issued by Election Commission of India.
- ii. Passport
- iii. PAN Card issued by Income Tax Department
- iv. Driving Licence issued by RTO
- v. Photo Identity Card issued by Central /State Government
- vi. Student Identity Card with photograph issued by recognized School/College for their Students
- vii. Nationalised Bank Passbook with photograph and
- viii. Credit Cards issued by Banks with laminated photograph.
- ix. Unique identification Card "Aadhar ".
- g. The procedure for booking Tatkal ticket is as under:-
- (i) For booking Tatkal ticket, a self attested photo copy of any one of the proofs of identity mentioned above, of any one passenger, is to be attached to the requisition slip.
- (ii) The details of the identity proof is captured by the system and indicated on the reserved tickets as well on the reservation chart.

- (iii) It is not mandatory for the passenger(s) to go to the counter to book the Tatkal ticket, however, the proof is to be sent in the aforementioned manner.
- (iv) For internet booking of Tatkal tickets, the passenger shall enter the identity proof type and number, which is to be used for travel. These details shall be printed on the ERS/indicated on the MRM/VRM as well as in the reservation chart.
- (v) During the journey, the passenger, whose identity card number has been indicated on the ticket, has to produce original proof of identity indicated on the ticket, failing which all the passengers booked on the ticket are treated as travelling without ticket and charged accordingly. Indication comes on the ticket regarding carrying the same original proof of identity during the journey, as indicated on the ticket.
- (vi) If the passenger whose identity card number is indicated on the ticket is not travelling, all other passengers booked on that ticket, if found travelling in train, will be treated as travelling without ticket and charged accordingly.
- (vii) No refund is granted on the cancelation of confirmed Tatkal tickets. However, full refund of fare and Tatkal charges is granted on the cancellation of confirmed Takal tickets booked under Tatkal scheme under certain circumstances like non-attachment of coach, cancellation of train, as mentioned in the scheme.
- (viii) Tatkal tickets are issued subject to the distance restriction on travel applicable to the train.
- (ix) Booking of maximum of only four passengers per PNR for Tatkal tickets is permitted.
- (x) The web/web services agents of IRCTC have been permitted to book only one Tatkal ticket per train per day on the internet.
- (xi) Agents/RTSAs have been restricted from the booking Tatkal tickets at the counters as well as through internet between 1000 hours and 1200 hours.
- h. Tatkal charges have been fixed as a percentage of fare at the rate of 10% of basic fare for second class and 30% of basic fare for all other classes subject to minimum and maximum as given in the table below:-

Class of Travel	Minimum Tatkal Charges (in Rs.)	Maximum Tatkal Charges(in Rs.)
Reserved Second Sitting (2S)	10	15
Sleeper	75	150
AC Chair Car	75	150
AC-3 tier	200	300

AC-2 tier	200	300
Executive	200	300

i. Powers for earmarking of Tatkal accommodation in different classes have been delegated to Zonal Railways. Keeping in view the utilization pattern in the class of travel during the previous financial year and availability of accommodation, the Tatkal accommodation is earmarked in the zonal Railways subject to maximum as under:-

Classes	Maximum Tatkal accommodation which can be earmarked in a train
Executive Class	5 seats per coach
2 AC	10 Berths Per Coach
3 AC	16 Berths Per Coach
AC Chair Car	16 Seats Per Coach
SL	30% of the accommodation
Reserved Second Sitting (2S)	10% of the accommodation

j. At present this scheme is available in around 2677 trains. Out of the total berth of around 11.57 lakhs berths/seats per day, on an average, around 1.71 lakhs seats/berths are available for booking under Tatkal every day i.e. approximately 14.75% of the total accommodation.

(Based on information for the period from April 2011 to March 2012)

- k. Extent of Tatkal accommodation earmarked in a specific train can be checked up from the computerised Passenger Reservation System (PRS) counters or from website www.indianrail.gov.in
- I. The earnings from Tatkal Scheme during the last few years has been as under:-

Financial Year	Earnings from Tatkal Scheme (in Rs. crores)
2005-06	126
2006-07	207
2007-08	396
2008-09	605
2009-10	672

2010-11	729
2011-12	847
2012-13 (till August 2012)	409

Source: www.indianrailways.gov.in